



March 19, 2020

We want to thank you for your patience, flexibility and kind words of support during these ever changing and unprecedented times. Because we are in this together, I wanted to address a few of the questions that are on all of our minds:

**Hours of Operation:**

- 6:30 am – 6 pm.
- Continue dropping off and picking up children at the main doors.

**Health:**

- Temperatures will be taken by staff at both arrival and departure.
- We are practicing spatial awareness especially during mealtimes and center play.
- We are continuing to follow CDC, IDPH and state licensing guidelines and recommendations.

**Tuition:**

- We are thankful that for most of our families nothing has changed financially, and we can continue business as usual by providing a safe and engaging experience for your children.
- If you choose to keep your children home during this pandemic, we respect your decision and you will continue to be billed your normal rate, which we so much appreciate. We want to be able to be here as soon as you need us again to giggle, grow and learn.
- We respect that you may be forced to choose to no longer be enrolled at Kids Korner. It would sadden us greatly, but we do understand that some may have no other choice. If that is the case, we request you honor our two week notice policy and understand that the future is unknown regarding available enrollment options, state regulations and the childcare business as a whole.

**Schoolagers:**

- If your child will be attending while school is not in session, you will be billed at the Summer/Holiday break rate.
- If your child will NOT be attending while school is not in session, you will be billed at your regular weekly rate.
- Any enrollment changes should be done via email to Lori at [adel@kidskornertwo.com](mailto:adel@kidskornertwo.com)

I would be lying if I didn't say that I am scared. I am scared for my families, my staff and my business. In my 21 years as a small business owner, I have never been so worried about what the future holds for childcare. I wish I had all the answers to help guide us through this health crisis; but I do know that together we can make this work.

*Lezlie*